	Application
STEP 1	<b>Check with your local car-rental dealer for details, using the website below.</b> You may not be able to return your rented car at the dealer of your choice when using the Japan Expressway Pass (JEP) system. Be sure to double-check before renting! There are no problems when you return it to the same place you rented it, though.
STEP 2	Reserve the car and expressway electronic toll collection (ETC) card for use with your JEP pass. The JEP pass can only be used with regular-sized passenger cars ("ordinary vehicles"). Ask the dealer for information on what types of cars are available.
STEP 3	Complete the JEP application on the day you rent the car. The dealer will explain the system and agreement. The rental and JEP fees are payable in advance.
STEP 4	Pick up your car-rental, and the ETC card needed to use JEP pricing.
STEP 5	And you're off!
STEP 6	Return the car-rental and ETC card, and pay any additional toll fees assessed that were not covered by the JEP system.
	Refer to the appropriate NEXCO website for more information

	NEXCO East Japan	http://www.driveplaza.com/trip/drawari/japan_expass/en.html
	NEXCO Central Japan	http://global.c-nexco.co.jp/en/
	NEXCO West Japan	http://global.w-nexco.co.jp/en/

# **Important Information**

## 1. Ask your car-rental dealer or NEXCO for additional information.

- ① East Nippon Expressway Co., Ltd. Customer Service Center: 0570-024-024 (toll call) or 03-5338-7524 (toll call)
- 2 Central Nippon Expressway Co., Ltd. Customer Service Center: 0120-922-229 (toll free) or 052-223-0333 (toll call)
- ③ West Nippon Expressway Co., Ltd. Customer Service Center: 0120-924-863 (toll free) or 06-6876-9031 (toll call)

## 2. The JEP pass cannot be used in the following cases:

Can I use the JEP pass for

You will have to buy a 14-day pass and

a second pass for 14 or 7 days.

## Unsupported areas or roadways

21 days?

Note that the JEP pass cannot be used for expressways in Hokkaido. Sky Gate Bridge tolls (100 yen per round trip), Kanmon Tunnel, Daini Shinmei Road, Shuto Expressway, Hanshin Expressway, or expressways operated by the Honshu-Shikoku Bridge Expressway Co. or expressway public corporations.

However, it can be used on Sanriku Expressway (Sendai-Matsushima Road), Kyoto Jukan Expressway, and Bantan Road, operated by expressway public corporations.

· Periods outside the contracted time period.

- 3. Please read the user agreement, ETC system manual, and other information, and agree with the terms and conditions given.
- 4. Tollbooth displays will show the regular tolls, but you will not be charged as long as the JEP coverage conditions are met.
- 5. No refund can be made even if the total amount of tolls paid with the JEP pass is less than the JEP purchase price.
- 6. During the winter season always check roadway conditions before use, and rent a car with studless tires as appropriate.



I bought a 7-day pass expecting to use it for less than a week, but my plans have changed.

Yes. Contact your car-rental dealer, and if the rental car itself can be extended for 2 more days to reach the total of 7 days, the JEP can also be extended for 2 more days.

What do you mean by regular-sized passenger car ("ordinary vehicle")?

In Japan, this means a vehicle seating no more than 10 people, with engine displacement of no more than 660cc.







